Sollio Agriculture Accessibility Feedback Process

About this process

Sollio Agriculture welcomes feedback about accessibility. Your feedback can help us identify, remove, and prevent barriers for employees, customers, partners, visitors, and members of the public.

This feedback process applies to the following organizations:

- Sollio Groupe Coopératif (Sollio Agriculture)
- Maizex Seeds Inc.
- Sollio Agriculture Livestock Production – Western Canada Ltd.
- Entreprise agricole AMQ S.E.C.

You can provide feedback about barriers you have experienced, our Accessibility Plan, our progress reports, or how we are putting the plan into action. You can also use this process to request a copy of these documents or this feedback process in an alternate format.

How to provide feedback

You can provide feedback by mail, telephone, or email using the contact information below. Please contact us if you need help providing feedback in another way.

Contact us

Contact: Mélanie Garant, CRIA, CIRC, Senior Director, Labour Relations, Benefits and Payroll

Telephone: 514-384-6450

Email: alliance@sollio.ag

Address: 9001 De l'Acadie Boulevard, Suite 200, Montréal, Quebec H4N 3H7

Anonymous feedback

You may provide feedback without giving your name or contact information. If you send feedback by mail and want to remain anonymous, do not include a return address. We cannot acknowledge or respond to anonymous feedback.

What happens to your feedback

Unless your feedback is anonymous, we will acknowledge it in the same way it was received. Feedback is reviewed by the person responsible for Sollio Agriculture's accessibility feedback process and shared only with the teams that need it to address the issue.

We will consider feedback when we update our Accessibility Plan and prepare progress reports. These reports will explain the feedback we received and how we considered it, without identifying anyone. Copies of feedback will be kept for at least seven years, as required.

Alternate formats

You can request this feedback process, our Accessibility Plan, or our progress reports in print, large print, braille, audio, or an accessible electronic format. We will provide print, large-print, and accessible electronic formats within 15 days of receiving your request, and braille or audio formats within 45 days. Alternate formats are available at no cost.